



United Water

# Project CRIA

## Template K: Blog Detail Pages *Wireframes & Pages*

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Prepared by Melity

DOCUMENT:	Templates/Wireframes: K
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# TABLE OF CONTENTS

About This Document	3
Sitemap ID: K	4
Sitemap ID Page Listing	5
Sitemap ID Page Listing (cont)	6
Sitemap ID Page Listing (cont2)	7
Wireframes: K	8
Template K Desktop (top)	9
Template K Desktop (bottom)	10
Template K Tablet	11
Template K Mobile	12
Pages: K	13
3.2.1. From the Source Detail (Video: top)	14
3.2.1. From the Source Detail (Video: bottom)	15
3.2.1. From the Source Detail (Image)	16
3.2.1. From the Source Detail (Infographic&Article)	17
3.2.1. From the Source Detail (infographic only)	18
3.2.1. From the Source Detail (Gallery)	19
3.2.1. From the Source Detail (Gallery Image)	20
Mobile: Template K	21

# About This Document

## What is a wireframe?

Wireframes are a page blueprint prior to the visual design used to illustrate the flow of information, document all objects to be included on the page and show the behavior and states of some of these objects. They are not meant to reflect actual design or content.

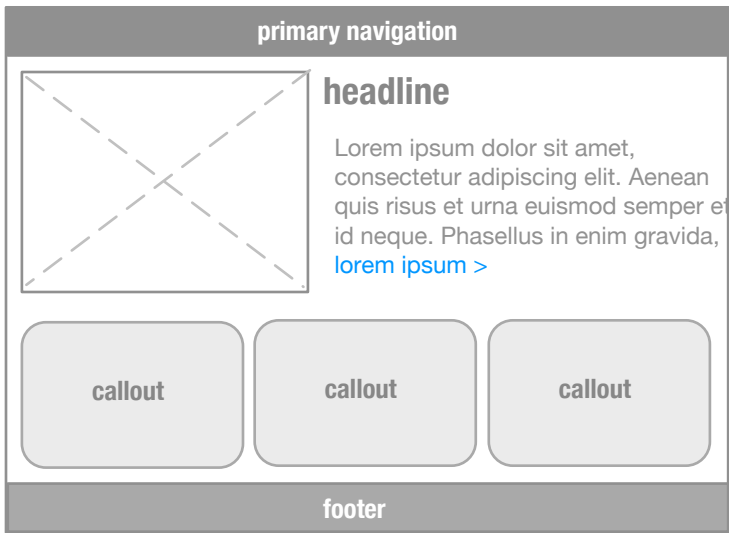
## Design aspects for consideration

- Representation of selected content and functionality that will reside on a page to bring the strategic concept to life.
- An allocation of page real estate to illustrate priority and placement.
- Intent of copy - indicative of the eventual design. This includes titles, labels, links, prompts and instructions.
- Schematic that identifies key page areas (modules).
- Direction for visual design explorations.

## Aspects not for wireframe review

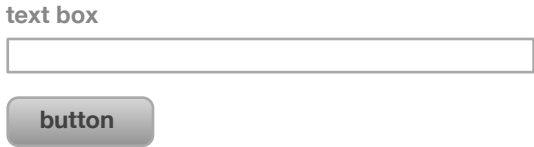
- Final copy or branding treatments
- The design/look&feel of the page
- Representation of the specific photography to be used
- The final layout of future content and functionality

## Wireframe example

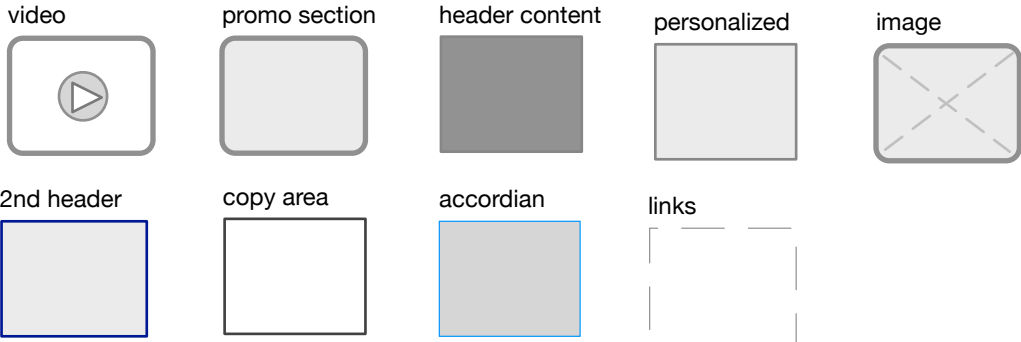


## Legend

### form elements



### modular elements





United Water

# Sitemap ID: K

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Page Listing

# SITEMAP ID: K

- 1.4.1 Eric Gernath
- 1.4.2 Mathieu Le Bourhia
- 1.4.3 Robert J. Iacullo
- 1.4.4 Marie Waugh
- 1.4.5 Rich Henning
- 1.4.6 Patrick Cairo
- 1.4.7 Nadine Leslie
- 1.4.8 David Stanton
- 1.4.9 Robert Gerber
- 1.4.10 Gery Albertson
- 2.1.1 Water Resource Management
- 2.1.2 Energy & Climate
- 2.1.3 Reduce, Reuse, Recycle
- 2.1.4 Biodiversity & Ecosystem Restoration
- 2.1.5 Environmental Charter
- 2.1.6 SOLUTION Commitment
- 2.1.7 Water For the World
- 2.2.1 Working with Stakeholders
- 2.2.2 Philanthropy
- 2.2.3.1 K-12 Tours & Programs
- 2.3.1 Employee & Customer Engagement
- 2.3.2 Employee Development
- 2.3.3 Diversity & Inclusion
- 2.3.4 Health & Safety
- 2.3.5 Customer Satisfaction
- 4.2.1 Diversity & Inclusion
- 4.3.3 Guidelines / Advice
- 3.2.1 From The Source Detail Page
- L2.2.2 Customer Rights
- L2.2.3 Complaints & Resolutions
- L2.2.4 Dial before You Dig
- L3.1.3.1 Local Projects Detail
- L3.2.1 Understanding Water Usage
- L3.2.2 Average Household Water Usage
- L3.2.3 Indoor Water Tips
- L3.2.4 Sustainable Landscaping
- L3.2.5 Smart Lawn Maintenance
- L3.2.6 Water Tips for Kids
- L3.2.7 Water Tips for Business
- L3.3.1 Seasonal Maintenance
- L3.3.2 Detecting Leaks
- L3.3.3 Backflow Prevention
- L3.3.4 Don't Put These Down the Drain
- L3.3.5 Installing Filters
- L3.4.1 Health Benefits of Tap Water
- L3.4.2 Drinking Lots of Water
- L3.4.3 Healthy Water Recipes
- L3.4.4 Road Salt in Surface Water

- L3.1.4.1 What is the chlorine content of my water?
- L3.1.4.2 What is the fluoride content of my water?
- L3.1.4.3 What is the harness of my water?
- L3.1.4.4 What is the sodium content of my water?
- L3.1.4.5 My water has low pressure
- L3.1.4.6 My water is making me sick
- L3.1.4.7 My water is cloudy
- L3.1.4.8 My water is discolored
- L3.1.4.9 My water has a strange taste
- L4.1.1 Water Resource Management
- L4.1.2 Energy & Climate
- L4.1.3 Reduce, Reuse, Recycle
- L4.1.4 Biodiversity & Ecosystem Restoration
- L4.1.5 Environmental Charter
- L4.1.6 SOLUTION Commitment
- L4.1.7 Water For the World
- L4.2.1 Working with shareholders
- L4.2.2 Philanthropy
- L4.2.3.1 K-12 Tours & Programs
- L4.3.1 Employee & Customer Engagement
- L4.3.2 Employee Development
- L4.3.3 Diversity & Inclusion
- L4.3.4 Health & Safety
- L4.3.5 Customer Satisfaction
- L4.4.1 The value of water
- L4.4.2 Smarter water
- L4.4.3 Investing in infrastructure
- L4.4.4 Thinking global, acting local
- L4.4.5 Awards & Achievements
- LNS2.2.2 Customer rights
- LNS2.2.3 Complaints & Resolutions
- LNS2.2.4 Dial before you dig
- LNS1.1.1.1 What do I do?
- LNS1.1.1.2 How can I prepare?
- LNS1.1.1.3 How do I report an issue?
- LNS1.1.1.4 How can I stay informed?
- LNS1.1.2.1 How do I start/stop?
- LNS1.1.2.2 What if I move in the future?
- LNS1.1.2.3 How do I get help for my water?
- LNS1.1.2.4 What happens during a water outage?
- LNS1.1.3.1 How am I billed for water?
- LNS1.1.3.2 How do I read my bill?
- LNS1.1.3.3 How do I resolve a billing issue?
- LNS1.1.3.4 How can I make a payment?
- LNS1.1.3.5 How do I pay online?
- LNS1.1.3.6 How can I monitor my water usage?
- LNS1.1.4.1 Why register for online services?
- LNS1.1.4.2 How do I manage services?
- LNS1.1.4.3 How do I view and pay my bill?
- LNS1.1.4.4 How do I manage appointments?
- LNS1.1.4.5 How do I manage my preferences?
- LNS2.1.3.1 Local Projects Detail Page
- LNS2.2.1 Understanding Water Usage
- LNS2.2.2 Average Household Water Usage
- LNS2.2.3 Indoor Water Tips
- LNS2.2.4 Sustaining Landscaping
- LNS2.2.5 Smart Lawn Maintenance
- LNS2.2.7 Water tips for kids
- LNS2.2.8 Water tips for business

# SITEMAP ID: K

- L3.1.4.1 What is the chlorine content of my water?
  - L3.1.4.2 What is the fluoride content of my water?
  - L3.1.4.3 What is the harness of my water?
  - L3.1.4.4 What is the sodium content of my water?
  - L3.1.4.5 My water has low pressure
  - L3.1.4.6 My water is making me sick
  - L3.1.4.7 My water is cloudy
  - L3.1.4.8 My water is discolored
  - L3.1.4.9 My water has a strange taste
  - L4.1.1 Water Resource Management
  - L4.1.2 Energy & Climate
  - L4.1.3 Reduce, Reuse, Recycle
  - L4.1.4 Biodiversity & Ecosystem Restoration
  - L4.1.5 Environmental Charter
  - L4.1.6 SOLUTION Commitment
  - L4.1.7 Water For the World
  - L4.2.1 Working with shareholders
  - L4.2.2 Philanthropy
  - L4.2.3.1 K-12 Tours & Programs
  - L4.3.1 Employee & Customer Engagement
  - L4.3.2 Employee Development
  - L4.3.3 Diversity & Inclusion
  - L4.3.4 Health & Safety
  - L4.3.5 Customer Satisfaction
  - L4.4.1 The value of water
  - L4.4.2 Smarter water
  - L4.4.3 Investing in infrastructure
  - L4.4.4 Thinking global, acting local
  - L4.4.5 Awards & Achievements
  - LNS2.2.2 Customer rights
  - LNS2.2.3 Complaints & Resolutions
  - LNS2.2.4 Dial before you dig
  - LNS1.1.1.1 What do I do?
  - LNS1.1.1.2 How can I prepare?
  - LNS1.1.1.3 How do I report an incident?
  - LNS1.1.1.4 How can I stay informed?
  - LNS1.1.2.1 How do I start/stop service?
  - LNS1.1.2.2 What if I move in the same area?
  - LNS1.1.2.3 How do I get help for service issues?
  - LNS1.1.2.4 What happens during an appointment?
  - LNS1.1.3.1 How am I billed for water usage?
  - LNS1.1.3.2 How do I read my bill?
  - LNS1.1.3.3 How do I resolve a billing issue?
  - LNS1.1.3.4 How can I make a payment?
  - LNS1.1.3.5 How do I pay online?
  - LNS1.1.3.6 How can I monitor my usage?
  - LNS1.1.4.1 Why register for online access?
  - LNS1.1.4.2 How do I manage services & addresses?
  - LNS1.1.4.3 How do I view and pay my bill?
  - LNS1.1.4.4 How do I manage appointments?
  - LNS1.1.4.5 How do I manage my personal information?
  - LNS2.1.3.1 Local Projects Detail
  - LNS2.2.1 Understanding Water Usage
  - LNS2.2.2 Average Household Water Usage
  - LNS2.2.3 Indoor Water Tips
  - LNS2.2.4 Sustaining Landscaping
  - LNS2.2.5 Smart Lawn Maintenance
  - LNS2.2.7 Water tips for kids
  - LNS2.2.8 Water tips for business
  - LNS2.3.1 Seasonal Maintenance
  - LNS2.3.2 Detecting Leaks
  - LNS2.3.3 Backflow prevention
-

# SITEMAP ID: K

- LNS2.3.4 Don't put these down the drain
- LNS2.3.5 Aquarium needs
- LNS2.4.1 Health Benefits of tap water
- LNS2.4.2 Drinking lots of water
- LNS2.4.3 Healthy water recipes
- LNS2.4.4 Road salt in surface water
- LNS2.1.4.1 What is the chlorine content of my water?
- LNS2.1.4.2 What is the fluoride content of my water?
- LNS2.1.4.3 What is the harness of my water?
- LNS2.1.4.4 What is the sodium content of my water?
- LNS2.1.4.5 My water has low pressure
- LNS2.1.4.6 My water is making me sick
- LNS2.1.4.7 My water is cloudy
- LNS2.1.4.8 My water is discolored
- LNS2.1.4.9 My water has a strange taste
- LNS3.1.1 Water resource management
- LNS3.1.2 Energy & Climate
- LNS3.1.3 Reduce, reuse, recycle
- LNS3.1.4 Biodiversity & ecosystem restoration
- LNS3.1.5 Environmental Charter
- LNS3.1.6 SOLUTION commitment
- LNS3.1.7 Water for the World
- LNS3.2.1 Working with stakeholders
- LNS3.2.2 Philanthropy
- LNS3.2.3.1 K-12 Tours & Programs
- LNS3.3.1 Employee & Customer Engagement
- LNS3.3.2 Employee development
- LNS3.3.3 Diversity & inclusion
- LNS3.3.4 Health & safety
- LNS3.3.5 Customer satisfaction
- LIA1.1.1 Overview
- LIA1.1.2 Collection Systems
- LIA1.1.3 Treatment facilities
- LIA1.1.4 Projects & Updates
- LIA1.1.5 Water stewardship
- LIA1.1.6 FAQ
- LIA1.2.1 Seasonal Maintenance
- LIA1.2.2 Detecting leaks
- LIA1.2.3 Backflow prevention
- LIA1.2.4 Don't put these down the drain
- LIA1.2.5 Aquarium Needs
- LIA1.3.1 Health benefits of tap water
- LIA1.3.2 Drinking lots of water
- LIA1.3.3 Healthy water recipes
- LIA1.1.6.1 TBD - Need to identify sewage FAQ
- LIA1.1.6.2 TBD - Need to identify sewage FAQ
- LIA1.1.6.3 TBD - Need to identify sewage FAQ
- LIA1.1.6.4 TBD - Need to identify sewage FAQ
- LIA2.1.1 Water resource management
- LIA2.1.2 Energy & Climate
- LIA2.1.3 Reduce, reuse, recycle
- LIA2.1.4 Biodiversity & ecosystem restoration
- LIA2.1.5 Environmental Charter
- LIA2.1.6 SOLUTION commitment
- LIA2.1.7 Water for the world
- LIA4.2.1 Diversity & Inclusion
- LIA4.3.3 Guidelines / Advice
- L1.2.4 Additional Services (TBD - Hydrant Rental)



United Water

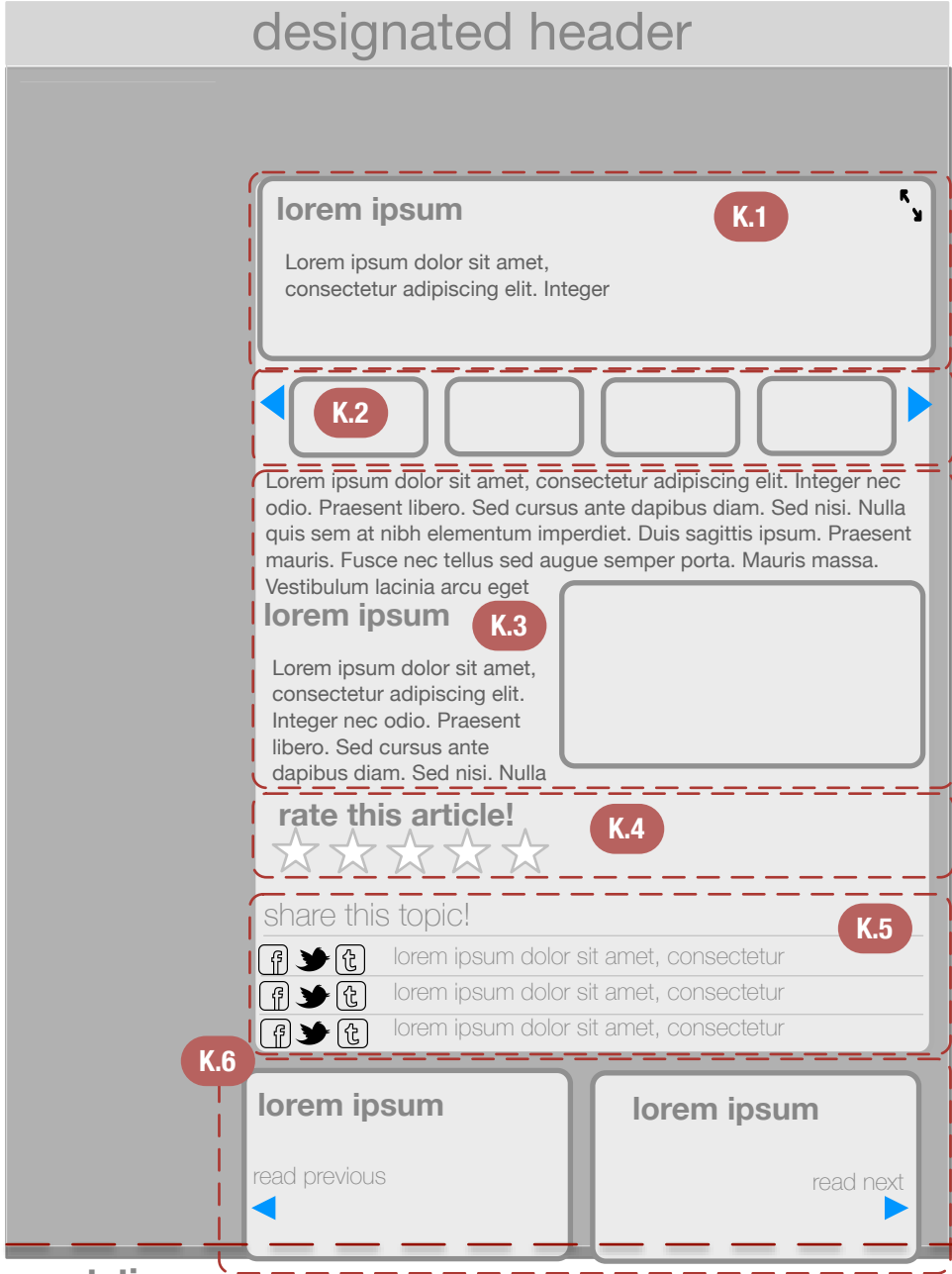
# Wireframes: K

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Desktop/Tablet/Mobile



# Template K Desktop (top)



## annotations

- K.1. Screen real estate for the possible (a) image (b) infographic (c) video. All of these items may or may not contain a widget to expand full size. If the article does not have any of these items, the remaining items on the screen move up.
- K.2. Screen real estate for the possible carousel. If the article does not have a carousel, the remaining items on the screen move up.
- K.3. Text with the optional in-line image. If the article does not have an image, the real estate continues with text.
- K.4. The ability for the user to rate the article. (optional)
- K.5. Sharelines for social media sharing. (optional)
- K.6. The ability for the user to go forward or backward through the different articles in a particular section.

## Template K (Desktop)

This shows how template K: Blog Detail Pages will work on desktop devices.

### Message States

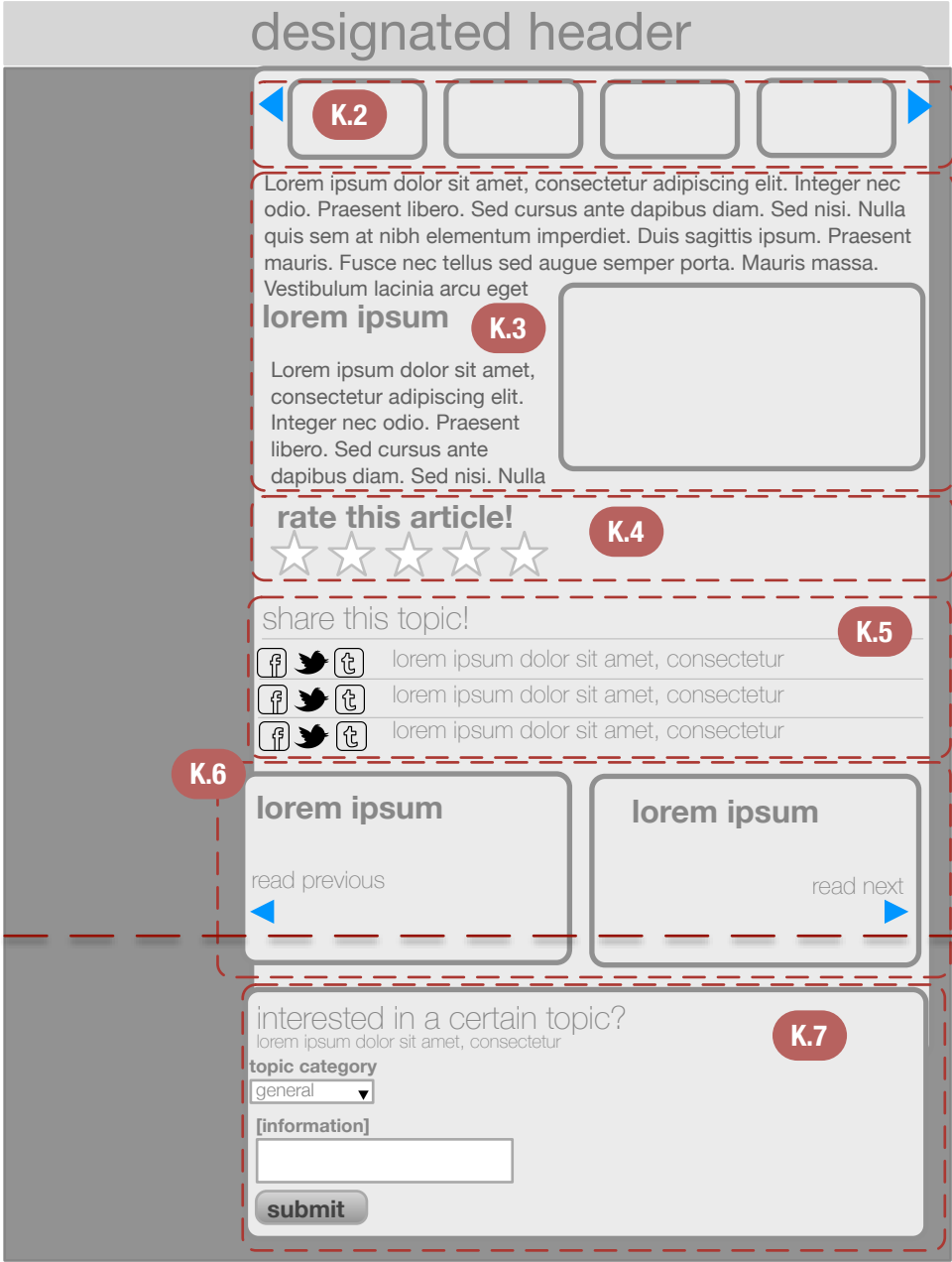
### Unique Widgets

- All pages:
- ‘Share this topic’ module
  - ‘Rate this article’ module
  - Forward and back modules
  - ‘Interested in a certain topic’ module

### Optional Items:

- Hero image (may or may not contain text)
- In-line image
- Hero infographic
- In-line infographic
- Gallery module
- Video
- Hero images/infographic and video may or may not contain and expansion widget

# Template K Desktop (bottom)



## annotations

- K.2. Screen real estate for the possible carousel. If the article does not have a carousel, the remaining items on the screen move up.
- K.3. Text with the optional in-line image. If the article does not have an image, the real estate continues with text.
- K.4. The ability for the user to rate the article. (optional)
- K.5. Sharelines for social media sharing. (optional)
- K.6. The ability for the user to go forward or backward through the different articles in a particular section.
- K.7. 'Interested in a Certain Topic' module for a user to fill out a form with content they are interested in learning more about.

## Template K (Desktop)

This shows how template K: Blog Detail Pages will work on desktop devices.

### Message States

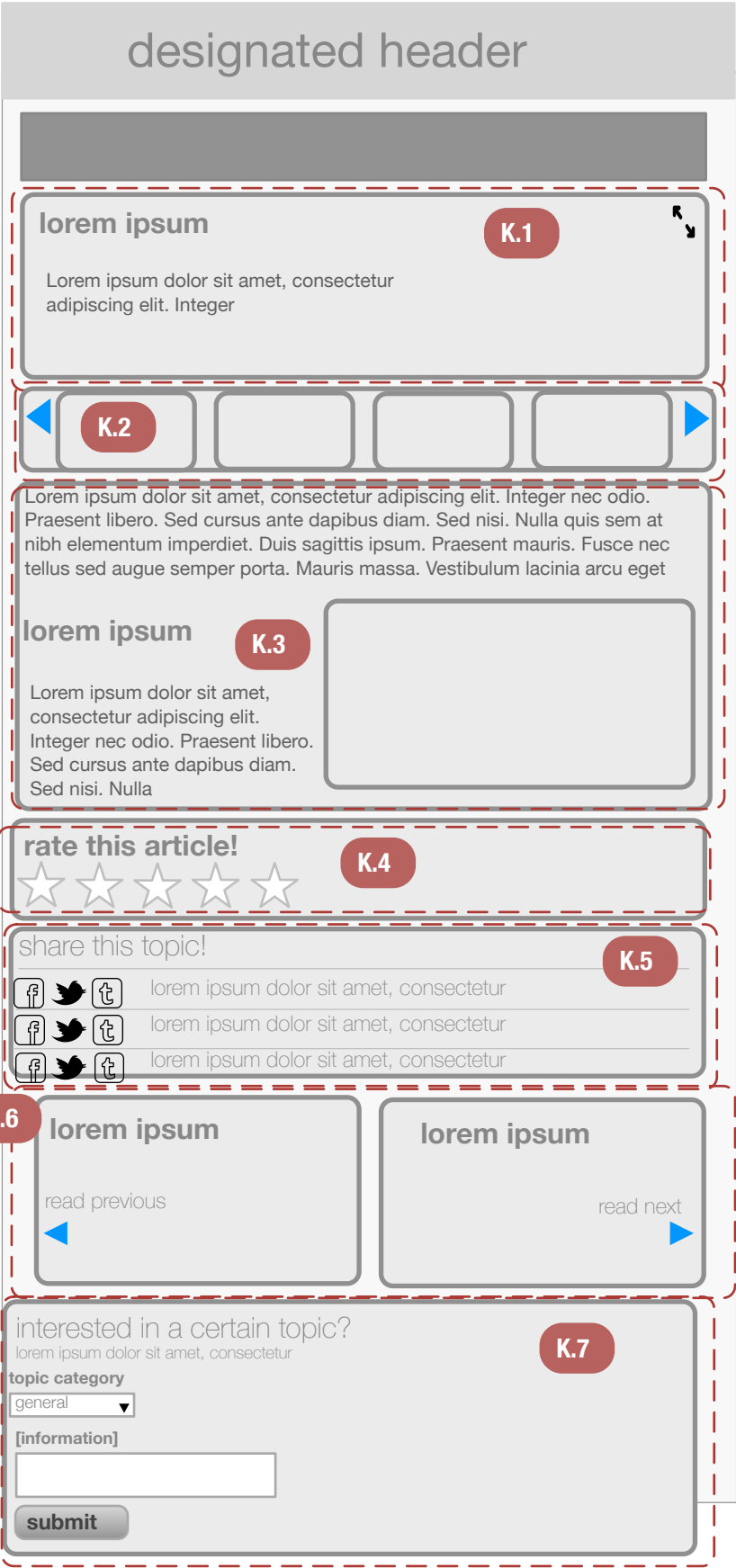
### Unique Widgets

- All pages:
- 'Share this topic' module
  - 'Rate this article' module
  - Forward and back modules
  - 'Interested in a certain topic' module

### Optional Items:

- Hero image (may or may not contain text)
- In-line image
- Hero infographic
- In-line infographic
- Gallery module
- Video
- Hero images/infographic and video may or may not contain and expansion widget

# Template K Tablet



## Template K (Tablet)

This shows how template K: Blog Detail Pages will work on tablet devices.

### Message States

### Unique Widgets

- All pages:
- ‘Share this topic’ module
  - ‘Rate this article’ module
  - Forward and back modules
  - ‘Interested in a certain topic’ module

- Optional Items:
- Hero image (may or may not contain text)
  - In-line image
  - Hero infographic
  - In-line infographic
  - Gallery module
  - Video
  - Hero images/infographic and video may or may not contain and expansion widget

### annotations

- K.1. Screen real estate for the possible (a) image (b) infographic (c) video. All of these items may or may not contain a widget to expand full size. If the article does not have any of these items, the remaining items on the screen move up.
- K.2. Screen real estate for the possible carousel. If the article does not have a carousel, the remaining items on the screen move up.
- K.3. Text with the optional in-line images/infographics/video. If the article does not have an image, the real estate continues with text.
- K.4. The ability for the user to rate the article. (optional)
- K.5. Sharelines for social media sharing. (optional)
- K.6. The ability for the user to go forward or backward through the different articles in a particular section.
- K.7. Interested in a certain topic module for users to provide what they are interested in.

# Template K Mobile



## Template K (Mobile)

This shows how template K: Blog Detail Pages will work on mobile devices.

### Message States

### Unique Widgets

- All pages:
- 'Share this topic' module
  - 'Rate this article' module
  - Forward and back modules
  - 'Interested in a certain topic' module

### Optional Items:

- Hero image (may or may not contain text)
- In-line image
- Hero infographic
- In-line infographic
- Gallery module
- Video
- Hero images/infographic and video may or may not contain and expansion widget

## annotations

- K.1. Screen real estate for the possible (a) image (b) infographic (c) video. All of these items may or may not contain a widget to expand full size. If the article does not have any of these items, the remaining items on the screen move up.
- K.2. Screen real estate for the optional carousel. If the article does not have a carousel, the remaining items on the screen move up.
- K.3. Text with the possible in-line images/infographics/video. If the article does not have an image, the real estate continues with text.
- K.4. The ability for the user to rate the article. (optional)
- K.5. Sharelines for social media sharing. (optional)
- K.6. The ability for the user to go forward or backward through the different articles in a particular section.
- K.7. Interested in a certain topic module for users to provide what they are interested in.



United Water

# Pages: K

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Desktop & Mobile





### 3.2.1. From the Source Detail (Video: top)

designated header

navigation

[tertiary title]: [quaternary title]

lorem ipsum

share this video!    

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis

lorem ipsum

[byline]

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta. Mauris massa. Vestibulum lacinia arcu eget nulla. Class aptent taciti sociosqu ad Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta.

rate this article!


☆


☆




☆

☆




☆






 share this topic!

lorem ipsum dolor sit amet, consectetur



lorem ipsum dolor sit amet, consectetur

lorem ipsum dolor sit amet, consectetur



lorem ipsum

read previous

lorem ipsum

read next

interested in a certain topic?

lorem ipsum dolor sit amet, consectetur

#### annotations





##### Template K

- 1. Social media icons to share content.
- 2. User has the ability to rate the content.
- 3. User has the ability to share content on social media with share lines.
- 4. ‘read previous’ hyperlink takes the user to the previous blog content established in the queue.
- 5. ‘read next’ hyperlink takes the user to the next blog content in the queue.

### 3.2.1. From the Source Detail (Video: bottom)

designated header

navigation

share this video!    







Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis

lorem ipsum




[byline]




Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta. Mauris massa. Vestibulum lacinia arcu eget nulla. Class aptent taciti sociosqu ad Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta.




rate this article!


share this topic!


   lorem ipsum dolor sit amet, consectetur

   lorem ipsum dolor sit amet, consectetur


   lorem ipsum dolor sit amet, consectetur


lorem ipsum

read previous 



lorem ipsum

 read next





interested in a certain topic?

lorem ipsum dolor sit amet, consectetur

topic category

general





[information]

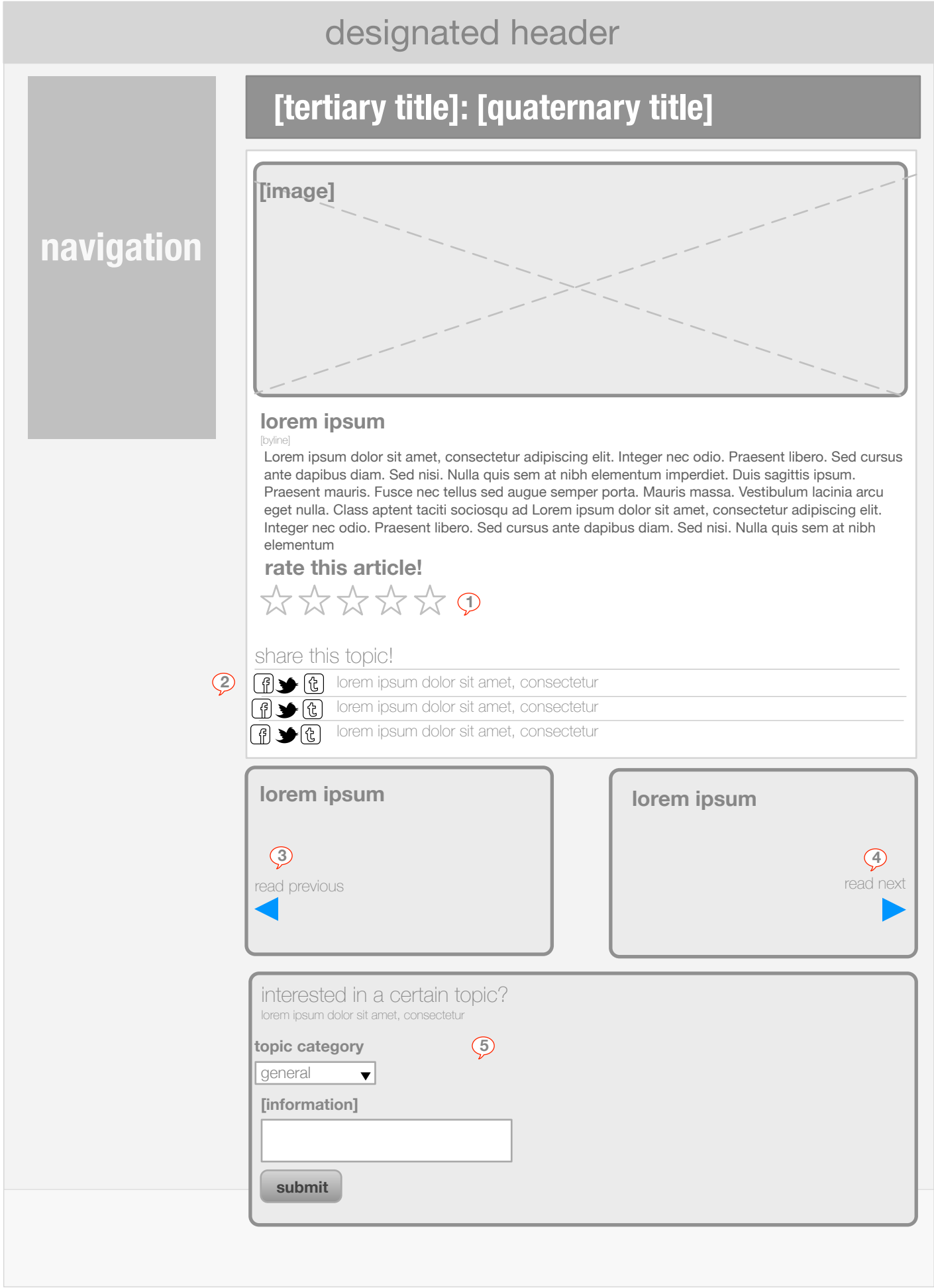
submit

annotations

Template K

- 1. Social media icons to share content.
- 2. User has the ability to rate the content.
- 3. User has the ability to share content on social media with share lines.
- 4. ‘read previous’ hyperlink takes the user to the previous blog content established in the queue.
- 5. ‘read next’ hyperlink takes the user to the next blog content in the queue.
- 6. User can select a topic that they are interested in learning more about.

### 3.2.1. From the Source Detail (Image)



#### annotations

##### Template K

1. User has the ability to rate the content.
2. User has the ability to share content on social media with share lines.
3. 'read previous' hyperlink takes the user to the previous blog content established in the queue.
4. 'read next' hyperlink takes the user to the next blog content in the queue.
5. User can select a topic that they are interested in learning more about.



### 3.2.1. From the Source Detail (Infographic&Article)

designated header

navigation

[tertiary title]: [quaternary title]

[infographic]

lorem ipsum

[byline]

lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta. Mauris massa. Vestibulum lacinia arcu eget nulla. Class aptent taciti sociosqu ad Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum

lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh elementum imperdiet. Duis sagittis ipsum. Praesent mauris. Fusce nec tellus sed augue semper porta. Mauris massa. Vestibulum lacinia arcu eget nulla. Class aptent taciti sociosqu ad Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer nec odio. Praesent libero. Sed cursus ante dapibus diam. Sed nisi. Nulla quis sem at nibh

rate this article!

1

share this topic!

lorem ipsum dolor sit amet, consectetur

lorem ipsum dolor sit amet, consectetur

lorem ipsum dolor sit amet, consectetur

lorem ipsum

3

read previous

lorem ipsum

4

read next

interested in a certain topic?

topic category

general

[information]

submit

annotations

Template K

- 1. User has the ability to rate the content.
- 2. User has the ability to share content on social media with share lines.
- 3. ‘read previous’ hyperlink takes the user to the previous blog content established in the queue.
- 4. ‘read next’ hyperlink takes the user to the next blog content in the queue.
- 5. User can select a topic that they are interested in learning more about.

### 3.2.1. From the Source Detail (infographic only)

designated header

navigation

[tertiary title]: [quaternary title]

[infographic]

share this infographic

rate this article!

lorem ipsum

3

read previous

lorem ipsum

4

read next

interested in a certain topic?

topic category

general

5

[information]

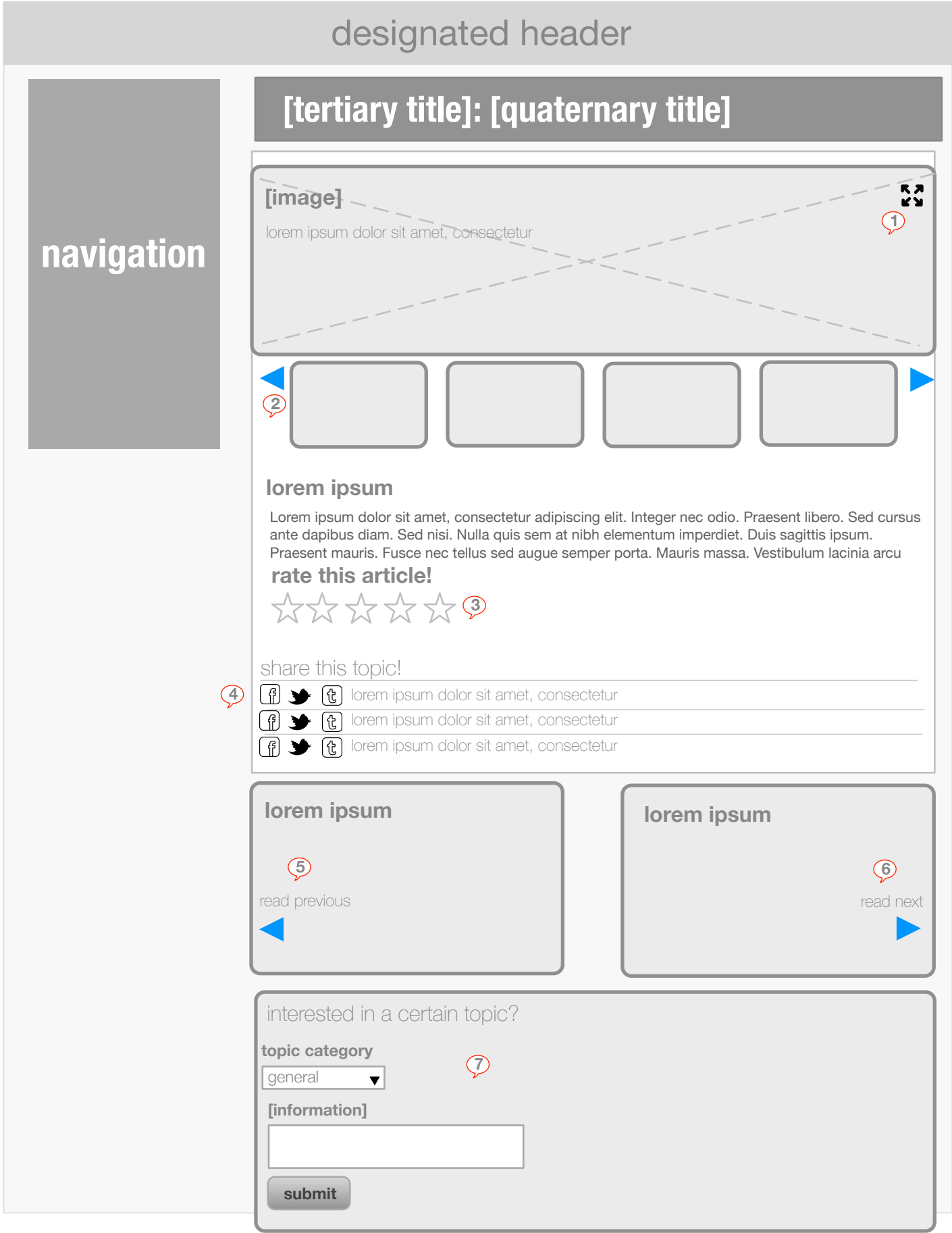
submit

annotations

Template K

- 1. User has the ability to share the infographic.
- 2. User has the ability to rate the infographic.
- 3. 'read previous' hyperlink takes the user to the previous blog content established in the queue.
- 4. 'read next' hyperlink takes the user to the next blog content in the queue.
- 5. User can select a topic that they are interested in learning more about.

### 3.2.1. From the Source Detail (Gallery)



#### annotations

##### Template K

- 1. Icon to expand the size of the image to full size.
- 2. User has the ability to rotate through the image carousel, both forward and back..
- 3. User has the ability to share content on social media with share lines.
- 4. 'read previous' hyperlink takes the user to the previous blog content established in the queue.
- 5. 'read next' hyperlink takes the user to the next blog content in the queue.
- 6. User can select a topic that they are interested in learning more about.

### 3.2.1. From the Source Detail (Gallery Image)

designated header

navigation

[tertiary title]: [quaternary title]

X

lorem ipsum

1

view previous

lorem ipsum

2

view next

interested in a certain topic?

topic category

general

3

[information]

submit

annotations

- Template K
- 1. User has the ability to view previous images.
  - 2. User has the ability to view next images.
  - 3. User can select a topic that they are interested in learning more about.

# Mobile: Template K

designated header

[tertiary title]: [quaternary title]

[image]

[title]

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rate this article

1

☆

☆

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☆

☆

share this topic

2

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Link

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Twitter

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3

◀ previous

4

next ▶

## annotations

Template K

- 1. User has the ability to rate the content.
- 2. User has the ability to share content on social media with share lines.
- 3. ‘read previous’ hyperlink takes the user to the previous blog content established in the queue.
- 4. ‘read next’ hyperlink takes the user to the next blog content in the queue.